# Samir Shah

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## **EDUCATION**

## **University of Michigan**

M.S. Design Science, may '19 focus in product strategy & UX research

**B.S. Mechanical Engineering**, may '18

## magna cum laude

#### relevant coursework

Analytical Product Design Front End Design Analytical Marketing Interactive Design **Cognitive Ergonomics** Advanced Energy Solutions Sustainable Enterprise Development Sustainable Technology Design Usability Evaluation and Needs Quantitative Human-Centered Design

## SKILLS

## frameworks I lser Interviews

User Interviews	Sketch	CSS
Surveys	Figma	Qualtrics
Interaction Design	Invision	Jira
Agile development	SPSS	Matlab
Scrum	HTML	Solidworks

## PROJECTS

#### '19 **Transportation & Poverty Study**

tools

 Created a Stella model to analyze the relationship between job access & public transit by exploring access to transportation in Chicago

## **Skullcandy Market Analysis**

 Used a conjoint analysis to explore the feasibility of including a true wireless earbud into Skullcandy's product line and prioritize its features

## **ICS Redesign**

 Conceptualized new designs for the Incident Command System (ICS) by conducting a system-wide cognitive ergonomics review

## Interests

Professional - Product Management, Strategy, Product Design, Sustainability, UX Research, HCI, Analytical Marketing

Leisure - Cooking, Reading, Cutting Hair, Tennis, Art (Sketching, Acrylic Paints, Oil Pastels)

## **EXPERIENCE**

## **EY Design Studio**

## strategy & product management consultant

New York, NY oct '19-present

- Constructed and carried out the design strategy to design, and build the front end of a B2C e-commerce platform for a Fortune 50 company
- Joined a top 5 investment bank as a UX designer to build a next generation wealth management platform by collaborating with business & technology teams
- Created a product roadmap for an executive level dashboard to deliver financial, product and investment information to c-suite members
- Collaborated with a top university research lab to create an informational illustration for their contact tracing app in the wake of the Covid-19 Pandemic

## **Raskin Research Group**

## design research master's thesis

Ann Arbor, MI

Ann Arbor, MI jan '19-april '19

- may '19-aug '19
- Created a "now, near, far" roadmap to facilitate collaboration and align stakeholder interests in the Drinking Water Industry to improve the health + safety of Michiganders over the next 10 years
- Applied design research methods to conduct 70+ interviews, synthesize 2000+ data points, ideate on key insights, and validate findings through usability testing
- Shared user stories and experiences to create 4 tools that build empathy and increase collaboration, and also created a business model to integrate private sector stakeholders

## **ProPublica**

## ux consultant

- Conducted a usability evaluation on ProPublica's Miseducation platform to raise awareness of racial injustices in education
- Used mixed method research to perform interviews with educators and activists in the Detroit area, conduct and analyze a survey with 265 respondents, and perform usability, heuristic, and card sorting exercises with users
- Findings led to the UI redesign of Miseducation and insights were expanded to similar Propublica tools that highlight injustice

## Moxxly Inc.

'18

'18

## product design engineering intern

- Supported reinvention of the breast-pump experience through user-centered design & IOT
- Cast, 3D print, or otherwise fabricated sensor prototypes and 3 mechanical mating components to test and fully characterize design concepts and performance, utilizing rapid prototyping and usability testing
- Automated and designed 6 testing stations using Arduinos and 3D-printed modular test fixtures; constructed test plans and protocols for manufacturers in China in preparation for product launch in December 2018

## Whirlpool Corp.

## product management intern

- Conducted a literature review to analyze usage of renewable energy in commercial households and researched emerging technology at the Purdue ReNEWW House to create a 5-10 year roadmap to increase usage of solar energy and grey water
- Developed pathway for a DC Architecture Dishwasher by converting electronic systems and components from AC to DC, allowing the components to directly utilize energy from solar panels and batteries increasing efficiency by 30%
- Designed an Arduino controlled rainwater irrigation system for the ReNEWW house, which saved 125 gallons of water

San Francisco, CA

may '18-aug '18

Benton Harbor, MI

june '17-aug '17